

ES(C)ENE

HD

Call Center IP Phone CC800



Escene CC800 is one of the SayHi series IP Phone in the Call Center. It has the unique style, good utility, clear voice etc feature. Cooperating with communication platform to finish strong phone functions, such as: call transfer, hotline function (immediately/delay), a key cancellation and registration, a key automatic response, etc

Key Features

- ▶ One key enable or disable accounts register function
- ▶ One key enable or disable auto-answer function
- ▶ One key change the ringing type
- ▶ Multi-language: Chinese, English, Russian, French etc.
- ▶ Two SIP accounts and support three-way conference, SMS
- ▶ 2xLAN, PoE, RJ9Headset port
- ▶ USB port for external unit charging
- ▶ XML/LDAP, BLF/BLA
- ▶ Auto-provision, HTTP/TFTP/FTP, TR069



CC800 Technical Datasheet

► Phone Features

- 2 sip accounts, Hotline
- Call hold, Call waiting, Call forward, Call return
- Call transfer (blind/busy/ask)
- Caller ID display, Redial, Mute, DND
- Auto-answer, 3-way conferencing
- Speed dial, SMS, Voicemail
- Message Waiting Indication LED
- Tone scheme, Volume control
- Direct IP call without SIP proxy
- Ring tone selection/import/delete
- Black list, Hand-free indicator
- Hand-free indicator
- Call history: dialed/received/missed(50 - entries)
- Configure through User Interface/UI
- Multi-Language
- Programmable Soft Keys, Supports PC control

► Advanced Features

- XML Phone Book search and input & output
- Enterprise phone book(800 entries)
- LDAP phone book
- Functions customizable keys

► IP PBX System Integration

- Busy lamp field (BLF), BLF list
- Bridged line appearance (BLA)
- DND & Forward synchronization
- Intercom, Paging, Music on hold
- Call pickup, Dial Plan, Call recording
- Anonymous call, Anonymous call rejection
- Network conference, Distinctive ringtone

► Compatible with the platform

► Codes and Voice Features

- Wideband Codec: G.722
- Narrowband codec: G.711μ/A, G.723.1
- G.726, G.729AB, iLBC
- VAD, CNG, AEC, AGC
- Full-duplex

► Security

- LLDP, VLAN QoS (802.1p/q), VPN(L2TP)
- Transport Layer Security (TLS)
- Digest authentication using MD5/MD5-sess
- Secure configuration file via AES encryption
- Phone lock for personal privacy protection
- Admin/User 2-level configuration mode

► Network Features

- SIP v1 (RFC2543), v2 (RFC3261)
- DNS SRV (RFC3263)
- NAT Traversal: STUN mode
- DTMF: In-Band, RFC2833, SIP Info, Auto
- HTTP/HTTPS Web Management
- IP Assignment: Static/DHCP/PPPoE
- Bridge/Router mode for PC port
- TFTP/DHCP/PPPoE client
- DNS client, NAT/DHCP server
- IPv4

► Management

- Auto-provision via FTP/TFTP/HTTP/HTTPS
- SNMP V1/2, TR069 optional
- Configuration: browser/phone/auto-provision
- Trace package and system log export

► Physical Features

- 128x64 graphic LCD
- 25 keys including 2 programmable keys
- 6 LEDs: 1x headset light, 2* accounts lights, 3xfunction lights (Answer Key/Ringing/Mute)
- 1xRJ-9 handset port
- 1xRJ-9 headset port
- 2x3.5mm PC headset port
- 2xRJ45 10/100M Ethernet ports
- Power adapter: AC 100~240V input and DC 5V/1A output
- Power over Ethernet, IEEE 802.3af, class 0
- Power consumption: 2.5-3.5W
- Net weight: 0.342KG
- Dimension: 162x105x62MM
- Operating humidity: 10~95%
- Storage temperature: up to 60°C

► Package

- PCS/CTN:30PCS
- Carton Meas: 500x390x310MM
- Measurement: 0.058CBM(0.5% more or less)
- N.W/CTN: 12.5KGS
- G.W/CTN: 13.5KGS

► Certifications

RoHS CE FC



ES CENE

Communication starts from **SayHi™**

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